



Dear Esteemed Colleague,

Thank you for choosing Mederi Center Apothecary as your trusted source of botanical medicinals for your patients. We stock only the purest, highest quality plant extracts and dry bulk herbs, considered the most effective in their classes.

We are pleased to offer you access to our extensive formulary of Herbal Powders, Teas, Tonics and Topicals. We also carry a broad selection of Chinese Granules and Essential Oils. You can rely on our custom compounding and consultation services by our skilled Apothecary staff.

Stock Formulas by Clinical Master Herbalist Donnie Yance, CN, MH, RH (AHG)

These unique formulas have been developed, honed, and clinically tested by a true alchemist and expert in the field of botanical medicine with decades of experience with patients. They are exclusively available through Mederi Center Apothecary. See the enclosed [Mederi Stock Formula List](#) for ingredients and sizes.

Custom Compounding Services

To place custom orders, complete and submit our enclosed [Order & Product Authorization Form](#) with complete formula details. We've included lists of our bulk ingredients including Teas, Tonics, Topicals, Chinese Granules, and Essential Oils. Our Apothecary staff will then prepare your custom formulation. Please refer to the enclosed Apothecary Order Guidelines as a helpful checklist when creating your custom formulas.

Orders & Shipping Times

Custom and stock formulas often require complex formulating methods. Please allow 72 hours to prepare and ship your custom order. Although we do our very best to ship orders in this timeframe, product availability and order volume may require a longer waiting period.

Please Note: An order placed after 12pm PST is considered a next-day order, which begins the 72-hour processing time. Mederi Apothecary products cannot be returned.

Again, we thank you for your business. It's a pleasure to collaborate with you and your clinic to better serve your patients. We welcome your feedback and are available to answer any questions you may have. Please call or email us during regular business hours at 541.488.7598 or orders@medericenter.org.

Best regards,

The Mederi Team

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